



INDEPENDENT INSURANCE AGENTS OF OKLAHOMA

March 23, 2005

MEMORANDUM

To: All IIAO Member Agencies
From: Dan Ramsey, IIAO President/Chief Executive Officer

Subj: Payment of RLI Personal Umbrella and In-Home Business Policies

Due to recent changes in procedures by our bank we will **no longer be able to accept payments on the subject policies that are made payable to RLI**. The bank has allowed us to endorse these over in the past to the IIAO Eagle Agency, but is no longer willing to do so. **Please make certain that all future payments of these policies are made payable to the IIAO Eagle Agency**. If they are not, the checks will be returned and will need to be reissued. **Failure to follow these new requirements may place coverage in jeopardy**, so it is extremely important that this new requirement be followed.

Thank you for your business and for your cooperation in this matter.

A handwritten signature in cursive script that reads "Dan".

Dan